



## BRUHAT BENGALURU MAHANAGARA PALIKE

No: B12 (1A)/PR/39/2011-12

O/o Additional Commissioner (Admin)  
BBMP, N.R.Square  
Bangalore - 560 002.  
Dtd: 11-06-2013

### TENDER NOTIFICATION

(Through GOK e-Procurement Portal <http://eproc.karnataka.gov.in> only)

1. Bruhat Bengaluru Mahanagara Palike, (BBMP) is desirous of obtaining  
**“Supply of Manpower Services –**
  - 1. Data Entry Operators.**
  - 2. Call Centre Professionals.**
  - 3. IT Professionals to BBMP.**

The Tenders will be opened at the Office of the Additional Commissioner (Admin) at 5.00 p.m. on 03-07-2013, In the event of the Specified Date of Tender Opening being declared a Holiday for the Employer, the Tenders will be opened at the Appointed Time and Location on the Next Working Day.

The above mentioned works has different eligibility criteria for each of the above works Kindly note that the interested/eligible bidder may apply/submit the tender document to any one of the above works or all the three works provided the bidder/service provider is meeting/complying all the eligible criteria of the above works for which the bids will be submitted.

2. Tender documents may be downloaded from Government of Karnataka e-Procurement website <https://eproc.karnataka.gov.in/eportal/index.seam> under login for Consultants:

After login to the portal, Consultants, Please scroll down to the right side bottom to see List of Tenders, Please click there to find the details of NIT and download copy of the tender. The tender can be downloaded in the portal as per prescribed date and time published in the portal. Only Interested Consultants who wish to participate should remit on line transaction fee for tender after registering in the portal. The transaction fee is non-refundable if you wish to participate.

3. Tenders must be accompanied by earnest money deposit which will be paid online through e-Procurement portal.
4. Tenders must be electronically submitted (on-line through internet) with in the date and time published in e-procurement portal.

Sl.No	Name of the Work	EMD (in Rs.)
1.	Supply of Manpower Services – Data Entry Operators	15,00,000=00 (Fifteen lakhs Only)
2.	Supply of Manpower Services - Call Centre Professionals	3,00,000=00 (Three lakhs only)
3.	Supply of Manpower Services - IT Professionals	5,00,000=00 (Five lakhs only)

- a) Tender document can be downloaded from : 15-06-2013 4.00 PM onwards
- b) Date of pre-bid meeting: 24-06-2013 at 3.00 PM.
- c) Last Date & Time for downloading and submission of tender documents is: 01-07-2013 up to 5.30PM
- d) Opening of TECHNICAL Tender Document will be at 5.00 PM on 03-07-2013.

**Information to Bidder /Service Providers:**

1. The Service Provider shall be selected under Least Cost Selection (LCS) procedures.
2. No Joint Venture / Consortium are permissible.
3. The detailed scope of works for the Bidder/Service Provider is herewith attached for your information. The assignment includes submission of detailed report for Supply of Manpower services

**1. Data Entry Operators.**

**2. Call Centre Professionals.**

**3. IT Professionals to BBMP**

4. The Bidder/Service Provider shall furnish all the documents as specified in tender document.
5. The Tender is a two cover system consisting of
  - i. The Bidder shall upload the documents pertaining to technical details.
    1. Bidder should submit their EMD and tender processing fee in the form of e-payment through e-Procurement Portal.
    2. Bidders/Consultants can access tender documents on the website, fill them and submit the completed tender document into electronic tender on the website <https://eproc.karnataka.gov.in/>.
7. Tender documents may be downloaded from 15-06-2013 at 04.00 PM onwards from Government of Karnataka e-Procurement website <https://eproc.karnataka.gov.in> under login for Service Providers/Bidders. Aspiring Bidders/Service Providers who have not registered in e-procurement should register before participating through the website <https://eproc.karnataka.gov.in>.
8. For details, registration and e-payment visit GOK e-Procurement website <https://eproc.karnataka.gov.in> or contact e-Procurement Helpdesk at 080 – 22485867 / 22485927.
9. The successful Bidder shall enter into the Agreement with the BBMP within 15 days of receipt of intimation. The above tender document will form as part and parcel of the Agreement.
10. The Bruhat Bengaluru Mahanagara Palike reserves the right to accept / reject any or all the Tenders without assigning any reasons.
11. The Tender will remain valid for 180 Days from the Date of Opening of Financial Bid.
12. The Services shall be commenced with all the resources within 15 days from the Date of Work Order (complying all the terms and conditions like submission of Performance Guarantee and other document as informed by the BBMP to the successful bidder/Service Provider), failing which it would be presumed that the Successful Bidder is not interested in the Service and Action will be taken to get the Work executed through Alternate Agency at the risk and cost of the Former Bidder.
13. Further Details of the Work can be obtained from the **Office of the Additional Commissioner (Admin), BBMP, N. R. Square, Bengaluru – 560 002** on all Working Days between 10.00 a.m. and 4.00 p.m. up to 29-06-2013.

14. The Tender Notification along with Blank Tender Form will be accessible in the website of GOK e-Procurement Platform <https://eproc.karnataka.gov.in> website.

Commissioner  
Bruhat Bengaluru Mahanagara Palike