



BRUHAT BENGALURU MAHANAGARA PALIKE

No: B12 (1A)/PR/39/2011-12

O/o Joint Commissioner (Admin)
BBMP, N.R.Square
Bangalore - 560 002.
Dtd:19-03-2012

TENDER NOTIFICATION

2nd call

(Through GOK e-Procurement Portal <http://eproc.karnataka.gov.in> only)

1. Bruhat Bengaluru Mahanagara Palike, (BBMP) is desirous of obtaining
“Supply of Manpower Services – 1. Data Entry Operators, 2. Call Centre Professionals, 3. IT Professionals to BBMP”

The Tenders will be opened at the Office of the Deputy Commissioner(Admin) at 11.00 a.m. on 30-04-2012, In the event of the Specified Date of Tender Opening being declared a Holiday for the Employer, the Tenders will be opened at the Appointed Time and Location on the Next Working Day.

2. Tender documents may be downloaded from Government of Karnataka e-Procurement website <https://eproc.karnataka.gov.in/eportal/index.seam> under login for Consultants:

After login to the portal, Consultants, Please scroll down to the right side bottom to see List of Tenders, Please click there to find the details of NIT and download copy of the tender. The tender can be downloaded in the portal as per prescribed date and time published in the portal. Only Interested Consultants who wish to participate should remit on line transaction fee for tender after registering in the portal. The transaction fee is non-refundable if you wish to participate.

3. Tenders must be accompanied by earnest money deposit which will be paid online through e-Procurement portal.
4. Tenders must electronically submitted (on-line through internet) with in the date and time published in e-procurement portal. *First Cover* of tenders(Technical Bid) will be opened at prescribed time and date in the procurement portal, in the presence of the Bidders who wish to attend at the **OFFICE OF THE JOINT COMMISSIONER(ADMIN), BRUHAT BENGALURU MAHANAGARA PALIKE, N. R. SQUARE, BENGALURU – 560 002**

Sl.No	Name of the Work	EMD (in Rs.)
1.	Supply of Manpower Services – Data Entry Operators	5,00,000=00 (Five lakhs Only)
2.	Supply of Manpower Services - Call Centre Professionals	2,00,000=00 (Two lakhs only)
3.	Supply of Manpower Services - IT Professionals	2,00,000=00 (Two lakhs only)

- a) Tender document can be downloaded from : 26-03-2012 4.00 PM onwards
- b) Last Date & Time for downloading the application is: 25-04-2012 up to 4.00PM
- c) Date of pre-bid meeting : 09-04-2012
- d) Last Date & Time for uploading of tenders is: 25-04-2012 up to 4.00PM
- e) Opening of TECHNICAL Tender Document will be at 11.00 AM on 30-04-2012.
- f) Opening of FINANCIAL Tender Document will be at 11.00 AM on 07-05-2012.

Information to Consultants:

1. The Companies short listed by BBMP, in response to their Expression of Interest are eligible to participate in the tender process.
2. The Consultant shall be selected under Least Cost Selection (LCS) procedures.
3. No Joint Venture / Consortium are permissible.
4. The detailed scope of works for the Service Provider is herewith attached for your information. The assignment includes submission of detailed report along with necessary initial investigation for Supply of Manpower services **1. Data Entry Operators, 2. Call Centre Professionals, 3. IT Professionals to BBMP**
5. The Bidder shall furnish all the documents as specified in tender document.
6. The Tender is a two cover system consisting of
 - i. The Bidder shall upload the documents pertaining to technical details in one cover inscribing the Cover as "Cover – 1 (Technical Bid)".
 1. Bidder should submit their EMD and tender processing fee in the form of e-payment through e-Procurement Portal.
 2. Bidders/Consultants can access tender documents on the website, fill them and submit the completed tender document into electronic tender on the website <https://eproc.karnataka.gov.in/>.
 - ii. The Bidder shall upload the documents pertaining to financial details in another cover inscribing the Cover as "Cover – 2 (Financial Bid)".
7. Tender documents may be downloaded from 26-03-2012 at 04.00 PM onwards from Government of Karnataka e-Procurement website <https://eproc.karnataka.gov.in> under login for Consultants. Aspiring Bidders/Consultants who have not registered in e-procurement should register before participating through the website <https://eproc.karnataka.gov.in>.
8. For details, registration and e-payment visit GOK e-Procurement website <https://eproc.karnataka.gov.in> or contact e-Procurement Helpdesk at 080 – 22485867 / 22485927.

9. The successful Bidder shall enter into the Agreement with the BBMP within 15 days of receipt of intimation. The **Request for Proposal** will form the part and parcel of the Agreement.
10. The Bruhat Bengaluru Mahanagara Palike reserves the right to accept / reject any or all the Tenders without assigning any reasons.
11. The Tender will remain valid for 180 Days from the Date of Opening of Financial Bid.
12. The Services shall be commenced with all the resources within 15 days from the Date of Work Order, failing which it would be presumed that the Successful Bidder is not interested in the Service and Action will be taken to get the Work executed through Alternate Agency at the risk and cost of the Former Bidder.
13. Further Details of the Work can be obtained from the **Office of the Joint Commissioner (Admin), BBMP, N. R. Square, Bengaluru – 560 002** on all Working Days between 10.00 a.m. and 4.00 p.m. up to 25-04-2012.
14. The Tender Notification along with Blank Tender Form will be accessible in the website of GOK e-Procurement Platform <https://eproc.karnataka.gov.in> website.

Sd/-

Commissioner
Bruhat Bengaluru Mahanagara Palike