HOSAHALLI REFERRAL HOSPITAL RTA 2005 SECTION 4 (1)(b)

SECTION 4 (1)(b)(i)- Organizational Structure, Aims and Functions

Sl. No.	Name of the Organization	Address	Aims
1	Hosahalli Referral Hospital	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara, Bangalore – 560040.	Rendering Maternal and child health care services in order to reduce maternal and child mortality and morbidity

Functions:

Services rended at HRH A.Outpatient services

- RCH Programme:
 - Antenatal care.
 - Postnatal care.
 - FW Programme.
- Immunization (7 preventable diseases).
- HIV / AIDS screening & ICTC Programme.
- Cancer detection & Treatment.
- Family Planning Counselling.
- RNTCP (Tuberculosis screening & DOTS).
- Treatment Of Dog bite cases with ARS & ARV through ID Route (tissue culture vaccine).
- Treatment of RTI/STD Cases.
- Treatment of ARI & GE Cases.
- Drawing Malarial Smears and Treatment.
- Treatment of General illnesses & H1N1/Chikungunya/ Dengue Fever cases
- Basic lab facilities.
- Sonography & Calposcopy.

B. INPATIENT SERVICES AT HRH

- Normal deliveries.
- o Baby Friendly Hospital.
- Management of High risk Pregnancies.
- o Caesarian Sections.
- o Gynaecological Surgery.
- Advanced endoscopic surgery.

- O Sterilization / Tubectomy

 Laparoscopic Sterilization.

 No Scalpel Vasectomy.
- Medical termination of Pregnacy
- o Prevention of mother to child transmission of HIV during labour.
- Sonography and colposcopy
- Issue of one free copy of Birth Certificate to all Babies Born in Referral Hospitals & Maternity homes.
- o Free Milk, One pound Bread and One Banana Supply to all Inpatients.
- Free Madilu Kits distributed to mothers delivered (With One or Two Children).
- Janani Suraksha Yojane Beneficiaries Are Given the Cheque at the time of discharge(From 1/3/08 onwards).
- Bhagya lakshmi Yojane beneficiaries are Identified and Referred to Social welfare dept.
- Incentive Money as per GOI Order is distributed to family planning beneficiaries.
- Conducting Highest Number of Major & Minor Surgeries among all BBMP Ref. Hospitals.
- Highest Number of Family Planning Operations among all BBMP Ref. Hospitals
- Recognised Laparoscopic Training Centre for doctors from all over Karnataka

SECTION 4 (1)(b)(ii)- Powers and Duties of its Officers and Employees:

	Employees:				
Sl.	Designation of	Duties allotted	Powers		
No	the official				
	/Employee				
	Dr. Nirmala	The Superintendents of the zone shall be responsible for the overall smooth	Recommending		
	Buggi	and effective functioning of all the Health institutions in their jurisdiction.	officer for zonal		
1	Superintendent	They shall inspect all the Health facilities, viz. Referral Hospitals, Maternity	administrative		
	-	Homes, in their jurisdiction at least once a week. Referral Hospital and	files.		
		Maternity Home which function round the clock should be inspected at least	For repairs of		
		twice a week. During inspection of the facility the superintendent should	ambulance;		
		Review performances based on community needs. Inspect stores and redistribute the excess stock if any to other better performing hospitals.	sanction of		
		Ensure stock books are maintained properly as per norms. Check expiry or	Rs10,000/- at a		
		shelf life of drugs for redistribution. Should ensure electricity, Water Bills,	time.		
		etc. are paid regularly. Staff salary, increments, leave, etc. are properly	Counter signing		
		attended. Should ensure patients are not put to hard ships due to staff	authority for		
		behaviour and they receive timely appropriate care without being made to	contingency bills.		
		wait or attend hospital several times. The superintendents should verify			
		records of patients referred. Reasons for referral, whether protocols are			
		followed should also be reviewed. They shall investigate all cases of infant			
		and maternal mortality. They will participate in Board of Visitors meeting			
		and make it purposeful. They will attend to all grievances of public and			
		ensure a complaint free functioning of health facilities. They will ensure all			
		Health Services rendered are of high quality and will ensure that the patient's charter is strictly followed in all the health facilities.			
		patient's charter is strictly followed in all the health facilities.			

2.	Dr. Nandini.N. Senior Specialist	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. Maintenance of all the Registers like Admission, Parturition, O.T. and M.T.P Registers properly and also ensure the Maintenance of Call Book, Referral Book, Minutes Book, Visitors Book, Inspection Book, etc. Ensure up-to-date payment of bills like Water, Electricity, Telephone and Bread Bills regularly otherwise action to be initiated for the clearance of bills. Sanction of Leave, Increments and submission of pension papers, etc. of all the officials. IEC programmes conducted and awareness created among patients, for the promotion of Family Welfare and Maternal Child Health Programmes. Active participation in all the programmes, which are implemented from time to time from higher authorities Conduct weekly meeting cum training of staff. Participate in all national programmes and any other work entrusted from time to time. To take LTO Training for trainees (Deputed Govt. Doctors) Medical reimbursement files scrutiny preparation of file & submission to superintendent Complete charge of establishment of HRH All service registers All types of Bills (Salary, BSNL, BWSSB, KEB, Incentive) Overall Administration, In charge of JSY Scrutinize Leave (CL/EL) Applications of Staff of HRH	 To draw salaries for establishment. To sanction casual leaves to group B,C & D.
3.	Dr. Shashikala,N. Senior Specialist	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. Maintenance of all the Registers like Admission, Parturition, O.T. and M.T.P Registers properly and also ensure the Maintenance of Call Book, Referral Book, Minutes Book, Visitors Book, Inspection Book, etc. Active participation in all the programmes, which are implemented from time to time from higher authorities. Participate in all national programmes and any other work entrusted from time to time.	
4.	Dr. Thriveni.C.N Senior Specialist	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. Active participation in all the programmes, which are implemented from time to time from higher authorities. Participate in all national programmes and any other work entrusted from time to time. Up to date & proper maintenance of Dog bite & ARS Register.	
5.	Dr. Vedamurthy Anaesthetist	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. In charge of OT	
6.	Dr.Savitha.M.S. Asst. Surgeon	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. IEC programmes conducted and awareness created among patients, for the promotion of Family Welfare and Maternal Child Health Programmes. Active participation in all the programmes, which are	

7		implemented from time to time from higher authoritiesParticipate in all national programmes and any other work entrusted from time to time. Complete charge of User fees: Collection, maintenance of Bill books, cash book, pass book, cheque book, challans etc & all Transaction books along the maintenance of Relevant registers.	
7	Dr.Nirmala.T Asst. Surgeon	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. Maintenance of all the Registers like Admission, Parturition, O.T. and M.T.P Registers properly IEC programmes conducted and awareness created among patients, for the promotion of Family Welfare and Maternal Child Health Programmes. Active participation in all the programmes, which are implemented from time to time from higher authorities Participate in all national programmes and any other work entrusted from time to time. Stores (Drugs) Management Incharge of Equipments, Instruments, Linen and Furnitures of HRH and Maintenance of Relevant Registers. Incharge of R T I Files	
8.	Dr. Lalitha.K. (Pediatrician)	Complete charge of vaccines, indent, stock, maintenance of all cold chain equipments, (Center/out reach immunization relevant Registers. To monitor, RNTCP-Programme & Ambulance Indents. Preparation of Pediatric monthly & Annual (OPD, ARI, GE, High risk N/B & N/B Referrals) reports To supervise & send reports regarding outreach immunization services (as a coregroup team member) in HRH. Incharge of Duty Roster of Doctors (every month). And Bio medical waste Management	
9	Staff Nurse G.M.Veeramma B.M.Shylaja P.C.Rosamma K.S.Meenakshmi M.R.Nagarathna	Supervise the work done by Ayah/Group D. Autoclave the instruments & linen required for the OT/Labour Ward. Ensure that these are kept ready a day before the conduct of Operation. In case any instruments required for the OT are not functioning, inform the MO at the earliest. Maintain the chart/ Register for fumigation (and Autoclaving). Always keep ready the emergency and pre-medication drugs in the OT and Labour Room. Prepare the patient for surgery / delivery. Conduct Normal delivery. Administer pre-medications to the patient as per the instructions of the MO. Assist the MO during surgery and delivery. Observe the patient post-operatively as long as she is in OT. Assess the general condition of the patient before shifting her to the ward. Maintained daily issue register for Inj. And Tablets.	
10	ANM Puttayallamma K.C.Seethamma N.Sujatha	Supervise the work done by Ayah/Group D. Autoclave the instruments & linen required for the OT/Labour Ward. Ensure that these are kept ready a day before the conduct of Operation. In case any instruments required for the OT are not functioning, inform the MO at the earliest. Maintain the chart/ Register for fumigation (and Autoclaving). Always keep ready the emergency and pre-medication drugs in the OT. Prepare the patient for surgery / delivery. Administer pre-medications to the patient as per the instructions of the MO. Assist the MO during surgery. Observe the patient post-operatively as long as she is in OT. Assess the general condition of the patient before shifting her to the ward. Ensure premises inside and outside the hospital is clean. Ensure clean linen is provided to patients and changed daily. Ensure toilets are cleaned at 7.00 AM, 2.00 P.M. & 9.00 PM. Ensure Major OT / Minor OT and Labour Ward are fumigated as per requirements.	

		Ensure visiting hours are strictly regulated. Check Biological Waste Handling and disposal in done as per Norms. Monthly dairy rosters of all personnel is prepared. Attend to any patients grievances. Ensure washing of wards, OPD as per schedule once a week. Ensure washing of windows, sinks and lockers, fans, lights and roof is cleaned weekly, Check emergency tray in OT., Labour ward and OPD daily along with Oxygen Cylinder. Maintained daily issue register for Inj. And Tablets.	
11	Pharmacist Sowmya.G	Manage Stores Completely, To assist Dr.Nirmala (stores)	
12	Lab Tech.	Performs Laboratory works like	
	Suguna Lawrence	Blood- HB%, Group and RH, VDRL, HIV, RBs, HRs AG. MP Smear, Sputum examination for TB after Diagnosis gives treatment as per doctors Advice Urine Examn.:- Albumin, Sugar, M/s etc.	
13	F.D.C	Assist Dr. Savitha in maintenance of user fee money cash	
	Hemavathi.T	books. To write cash book, maintenance of challan, payment to bank, maintaining the account. Preparation of the Budget Reports. Maintenance of Service Registers, Increments, Pension Claims and Surrender Leaves etc. of Challaram MH & UFWC Employees.	
14	<u>S.D.C</u> Jayamma.R	Prepares salary bill of the staff- Follow-up of files- Maintains the receipt book and Cash registers of user fees - Notes done the proceedings Of various meetings held in Hospitals and board of visitors meetings. Submits the annual reports to the statistical department Prepares payment of Water, electricity bills and Fuel bills of Ambulance. Preparation of the Budget Reports. Maintenance of Service Registers, Increments, Pension Claims and Surrender Leaves etc. of Employees.	
15	Sub-Registrar B.M.Mahadeva Prasad	Registration of the birth certificate and Distribution of birth certificates. Ambulance Indent Billing , Medical Reimbursement files	
16	<u>Drivers</u> Kolandai swamy Chennaiah	To attend to emergencies round the clock, including shifting of patients and bringing doctors not in the premises, to the hospitals, for emergencies. To ensure admission of patient at referral hospital and ensure accompanying staffs are returned to institution. To attend camps as per advance Programme. To maintain log book and movement register. To bring indents collectively for the zone as indicated by the superintendents. To make alternate arrangements during leave period and intimate the duty staff. Ensure the vehicle is cleaned and maintained, timely servicing is done and annual insurance is paid. First Aid Kit is available. To do duty at Control room once in a month for one week.	
17	<u>Peon</u> Bairanna	Allow the visitors to see the patient only during the visiting hours. Allow only one attender per patient to stay during nights. Remove the cobwebs in the entire hospital once in a week. Clean all the windows, lockers, veranda, and all the sofas every day and swab them once a week. Periodic cleaning of Roof. Help the Staff Nurse in autoclaving. Maintain working condition of the solar water heater. Ensure pumping of water regularly, and control lighting (switching on and off) in the hospital. Report any lapses/ problems immediately to the MO. Supply water to Ayahs for ward cleaning. Maintenance of the materials and furniture, which are kept outside. Look after Tappal Duties. Ensure that no one smokes tobacco and / or Chews Betel Leaves in the premises. Ensure security of the hospital. Maintain Garden.	
18	Ayah Contract	Wear Prescribed OT gowns while working in the OT. Sweep and swab the OT everyday and clean the OT Equipments. Use separate cleaning material (Broom, swab, etc) for the OT. Fumigate the OT once in 15 days for minor	

OT and once a week in Major OT and as and when required, under the
supervision of the Staff Nurse Using. OT care Insturement OR, 150 gms of
potassium permanganate in 500 ml of formalin + liter Water for
10X10X10X sized room. Carbonise OT every day. After surgery. Wash and
soak the instruments, gloves and linen in Bleaching powder solution for half
an hour use one cup of Bleaching powder with 10 cups of water. Thereafter
clean and put up for drying. Clean the OT. Keep the equipments and
instruments in order under the supervision of Staff Nurse. Help in
preparation of the patient for OT. Maintain the cleanliness of the labour
ward all the 24 hours. Intensive cleaning to be done once a week. Clean the
instruments and Equipments. Help the Staff Nurse in keeping at least 5 sets
of delivery kits ready at a given time. Provide a gown to each patient in
Labour Ward before Delivery. Clean the Labour cot after each Delivery.
Shift the mother and baby to the postnatal ward after 2 hours of delivery
under the supervision of the Staff Nurse. Prepare the beds for the patients in
advance. Supply milk/ bread to the patients as per Rules. Wash the soiled
linen every day. Supply Hot water to the patients.

SECTION 4 (1)(b)(iii)- Procedure Followed in decision making Process:

Activity	Description	Decision-making Process /time limit for taking Decision / channels of supervision and accountability	Designation of final decision authority
Clinical Administrative	As mentioned under section 4 (1)(b)(ii) –Duties allotted	Depends on the activity	Addl. Commissioner (Health)

SECTION 4 (1)(b)(iv)- norms set for the discharge of functions

Sl. No	Function /Service	Norms/Standards of performance set	Time-Frame	Reference documents prescribing the norms (Citizen's Charter, Service Charter, etc)
1	Clinical	1. The Norms/Protocols set by World Health organization (WHO)& standard medical text books for diagnostic and therapeutic purposes are followed at BBMP Hospitals.	Immediate	WHO& standard medical text books.
2	Administrati	1		
	ve	2. For Administrative purposes K.C.S.R, K.M.C act. KFC Karnataka Medical Rules, CCA Rules and Circulars, Official Memorandums and Guidelines issued from higher authorities of BBMP are followed.	issue	K.C.S.R, K.M.C act, .KFC Karnataka Medical Rules, CCA Rules, Orders by Higher Officers.

SECTION 4 (1)(b)(v)- rules, Regulations, Instructions, Manuals and Records held / used

Sl No.	List of Acts, Rules, Regulations, Instructions, Manuals	Gist of Act, Rules etc,
1	K.C.S.R	Govt. service rules for employees
2	K.M.C Act	Municipal rules for BBMP
3	KFC	Financial Matters
4	Karnataka Medical Rules	For Medical reimbursement
5	CCA Rules	Civil Conduct rules for employees
6	KTTP act	For purchase of medicines / equipments etc,
7	RTA	RTA rules

SECTION 4 (1)(b)(vi)- categories of documents held

41(a) Maintainence of all Records of this hospital duly catalogued and Indexed in a manner and form as per RIT Act.

Category - 'A'

Category Of the document	Title of the Document	Custodian of the Document
Category A	Parturition Register Birth and Death Register Indent Book Niyojana File Transfer File Circulars (Suttolegala Adesha) Service Book (Old + New) Acutance Rolls & Pay and Other Allowances Incentive Payment Reg.	Record room officer Dr.Shashikala
	Incentive Cash Book	

Category - 'B'

Category Of the document	Title of the Document	Custodian of the Document
Category B	Repairs and Maintenance Vehicle Register. Petrol Bill Book Diesel Bill Book Repair Bill Book – D.C. Bill Reading Record Book KGD Insurance Book Festival Advance Register Legal Files (Nyayaladha Kadatagalu) Audit Report Follow up Register User Fees Register Challen Reg. UF Cash Book Bank Pass Book Receipt Books counter foils Stock Book	Record room officer Dr.Shashikala

Category - 'C'

Category Of the document	Title of the Document	Custodian of the Document
Category C	Scale Register of Establishment	Record room officer Dr.Shashikala

Category - 'D'

Category Of the	Of the Title of the Document	
document	DD D	
	P.R. Register	
	Tappal Book	
	Attendance Register	
	Medical Reimbursement files (Reg.)	
	D.C. Bill Book	Record room
	Log Books	officer
Category D	LPC Register	Dr.Shashikala
	Out Patient Register	D1.SHasifikata
	Admission Register	
	Antenatal Register	
	Major O.T. Register	
	Minor O.T. Register	
	Infant Death Register	

Category - 'E'

Category Of the Title of the Document		Custodian of the Document
document		
	R.T.I Register	
	Casual Leave Register	
	Dog Bite Register	
	Maternity Case Sheet	
	(Delivery + Major case sheet)	
	Sterilization Case Sheets	Record room
Cotogomy	M.T.P Register	officer
Category E	IUCD Register	Dr.Shashikala
	Lab Register	
	Referral Book	
	Complaint Files	
	Condemned Register	
	Scanning Register	
	Doctor's call Book	

SECTION 4 (1)(b)(vii)- arrangement that exists for consultation with or representation by members of the public in relation to the formulation of its policy or implementation there of;

Not Applicable

SECTION 4 (1)(b)(viii)- boards, Councils, Committees and other bodies constituted as part of the public authority

Names of board council, committee, etc,	Composition	Power and functions	Whether its meetings are open to the public/ whether minutes of meetings are accessible for public;
Board of visitors	Ward Councilors NGO's Social workers	 Quarterly review meetings Review of activities of the health facilities in the Jurisdiction Review plans budgets Programmes and performances of the health facilities Review and approve income from the user charges or other sources and expenditure out of such funds Resource mobilization Review and redressal of unresolved public complaints received Proposal of measures for better governance Any other subject of relevance 	Yes

SECTION 4 (1)(b)(ix)- A directory of its officers and employees;

Sl. No.	Name of the Officers /	Designation	Office Address/ Contact No/ Email ID	Monthly remuneration
1	Employees Dr. Nirmala Buggi	Med. Superintendent	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	etc. 19050
		1	Mobile: 9480683907	
2	Dr. Nandini	Senior Specialist	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	22125
_			Mobile: 9480683800	
3	Dr. Shashikala	Senior Specialist	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	18600
			Mobile: 9480683804	
4	Dr. Thriveni	Asst. Surgeon.	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	14400
			Mobile: 9480683909	
5	Dr.Vedamurthi	Anaesthetist	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	14400
6	ಆಡಿ.ಐಚಿಟುಣುಚಿ		Mobile: 9480683907	1,000
U	ಆಡಿ.ಐಡಿಯಾಪ್ರಡ	Pediatrician	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	16800
			Mobile: 9480683798	
7	Dr. Nirmala	Asst. Surgeon	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	14400
_			Mobile: 9480683797	
8	ಆಡಿ. ಖಚಿತುಣುಚಿ	Asst. Surgeon	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	15600
			Mobile: 9480683805	
9	G.M.Veeramma	Staff Nurse	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9750
10	B.M.Shailaja	Staff Nurse	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	12300
11	K.S.Meenakshi	Staff Nurse	Hosahalli Referral Hospital,	9750

			5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	
12	M.R.Naragarathna	Staff Nurse	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9750
13	P.C.Roosamma	Staff Nurse	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9750
14	K.C.Seethamma	ANM	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040 22975766	13350
15	Puttayallamma	ANM	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	12300
16	Sujatha.N	ANM	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9500
17	Suguna lawrance	Lab Technician	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7625
18	G. Sowmya	Pharmacist	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7450
19	T. Hemavathi	FDC	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7275
20	Jayamma	SDC	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	6000
21	B.M.Mahadeva Prasad	Sub-Register	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7450
22	Chennaiah	Driver	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9500
23	Kolandai swami	Driver	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	5900
24	Bairanna	Peon	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	6125
25	M.Sharadamma	Ayah	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9000
26	Sarojamma	Ayah	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	9200
27	Muniyamma	Ayah	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	8200

28	Lakshmamma	Ayah	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7800
29	Savithramma	Ayah	Hosahalli Referral Hospital, 5 th Main, 7 th Cross, M.C.Layout, Vijayanagara , Bangalore – 560040. 22975766	7450

SECTION 4 (1)(b)(xi)- The budget allocated to each of its agency including plans, etc..,

Budget allocation to each programme is done at higher officer's level.

SECTION 4 (1)(b)(xii)- manner of execution of subsidy programmes Not applicable

SECTION 4 (1)(b)(xiii)- Particulars of recipients of concessions, permits or authorizations granted by public authority.

S	Sl. No	Name and address of recipient institutions	Nature / quantum of benefit granted	Date of Grant	Name & Designation of Granting authority
	1	Patients with BPL and Anthyodaya Card holders	Exempted from user fees charges	•	As per commissioner's order

SECTION 4 (1)(b)(xiv)- information, available in electronic form Nil

SECTION 4 (1)(b)(xv)- particulars of facilities available to citizens for obtaining information

Facility	Description (Location facility/name, etc,	Details of information available
MCH & FW services	Displayed on the notice board put up in the OPD block of hospital.	 Out patients and In Patients services User fees charges Janani Suraksha Yojane Madilu Yojane Family planning Incentive. Medicines availability. Performance of hospitals. Birth registration and issue of certificates etc, Citizens charters.

SECTION 4 (1)(b)(xvi)- names, designations and other particulars of Public information officers

a. Public information officer (PIO)

Sl.	Name of the officer /	Name &	Office tel. No.	E-mail
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No	administrative	Desiganation of	Residence tel	
		PIO	no. fax	
1	Dr. Nirmala Buggi	Medical	08022975766	Anitha.hrh@gmail.co
	Hosahalli Referral Hospital,	Superintendent	9480683907	m
	5 th Main, 7 th Cross, M.C.Layout,			
	Vijayanagara, Bangalore – 40.			

b. Asst. Public information Officer

Sl.	Name of the officer /	Name &	Office tel. No.	E-mail
No	administrative	Desiganation of	Residence tel no.	
		APIO	fax	
1	Dr. Nandini	Senior Specialist	08022975766	Anitha.hrh@gmail.co
	Hosahalli Referral Hospital,		9480683800	m
	5 th Main, 7 th Cross, M.C.Layout,			
	Vijayanagara, Bangalore – 40.			

c. Appellate authority

Sl. No	Name of the officer / administrative	Name & Designation of Appellate authority	Office tel. No. Residence tel no. fax	E-mail
1	Dr. Manjula. K.E Health Officer (W) Clinical, 2 nd Floor Dasappa Hospital Compound, Bg.	Helath Officer (W)Clinical	22975656 9480684126	Healthofficerwestclin ical@yahoo.com

SECTION 4 (1)(b)(xvii)- Any other useful information / information frequently asked by the public. Please give any other information or details of publications which are of relevance or of use to the citizens or which are frequently asked by the public.

The information's with respect to this Hospital are available in website: www.bbmp.gov.in and the information frequently asked by the public is published in citizens charters and in Aroghya Samachar Vahini Quarterly Magazine (for clinical information).