

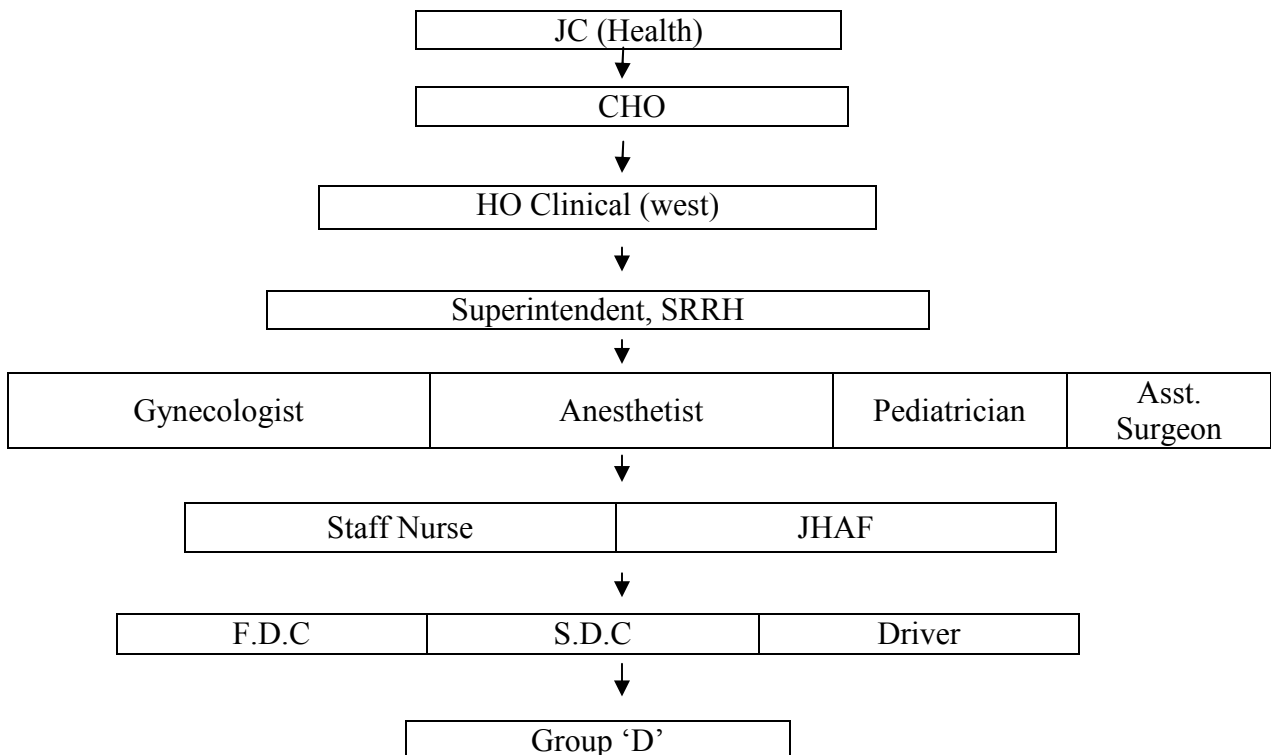
SRIRAMPURA REFERRAL HOSPITAL

RTI ACT 2005 SECTION 4 (1)(b)

SECTION 4 (1) (b) (i) - Organizational Structure, Aims and Functions

Sl. No.	Name of the Organization	Address	Aims
1	Srirampura Referral Hospital	Srirampura Referral Hospital, Bhashyam Circle, Rajajingar 5 th Block, (Dr. Nagaraja Smaraka Hospital) Bangalore – 560010.	Rendering Maternal and child health care services in order to reduce maternal and child mortality and morbidity

Organogram



Functions:

Services rendered at SRRH

A. Outpatient services

- RCH Programme:
Antenatal care.
Postnatal care.
FW Programme.
- Immunization (7 preventable diseases).
- HIV / AIDS screening & ICTC Programme.
- Cancer detection & Treatment.
- Family Planning Counseling.
- RNTCP (Tuberculosis screening & DOTS).
- Treatment of Dog bites cases with ARS & ARV through ID Route (tissue culture vaccine).
- Treatment of RTI/STD Cases.
- Treatment of ARI & GE Cases.
- Drawing Malarial Smears and Treatment.
- Treatment of General illnesses & H1N1/Chikungunya/ Dengue Fever cases
- Basic lab facilities.
- Sonography & Calposcopy.

B. INPATIENT SERVICES AT SRRH

- Normal deliveries.
- Baby Friendly Hospital.
- Management of High risk Pregnancies.
- Caesarian Sections.
- Gynaecological Surgery.
- Advanced endoscopic surgery.
- Sterilization - Tubectomy
Laparoscopic Sterilization.
No Scalpel Vasectomy.
- Medical termination of Pregnancy
- Prevention of mother to child transmission of HIV during labour.
- Sonography and colposcopy
- Issue of one free copy of Birth Certificate to all Babies Born in Referral Hospitals & Maternity homes.
- Free Milk, One pound Bread and One Banana Supply to all Inpatients.
- Free Madilu Kits – distributed to mothers delivered (With One or Two Children).
- Janani Suraksha Yojane Beneficiaries Are Given the Cheque at the time of discharge (From 1/3/08 onwards).
- Bhagya lakshmi Yojane beneficiaries are Identified and Referred to Social welfare dept.
- Incentive Money as per GOI Order is distributed to family planning beneficiaries.

SECTION 4 (1)(b)(ii)- Powers and Duties of its Officers and Employees :

Sl. No.	Designation of the official I/Employee	Duties allotted	Powers
1	Superintendent	<ul style="list-style-type: none"> • Inspection and supervision of RH & MH in the jurisdiction of SRRH for over all and effective and smooth functioning • To make alternate arrangement when doctors/paramedical staffs are on leave. • To inspect stores of all the hospitals in their jurisdiction & redistribute the excess stock if any, to the better performing hospitals. • To supervise and ensure all contingency and other bills related to establishment of the hospitals are paid regularly • To supervise regularly the behavior and the quality of health care services rendered to the patients by doctors and staffs to ensure that patients are not put to hardships. • To review maternal and new born referrals from each MH/RH. • To supervise that cleanliness indent around hospital premises. • To supervise the additional responsibilities delegated to all the doctors working at RH. • To collect and compile performance reports of RH and MH in the zone. and submit the compiled reports to higher authorities regularly. • To investigate maternal and neonatal mortality in MH/RH and submit report to higher authorities. • To conduct enquiry incase of public/patients grievances and submit report the higher authorities. • Participation in national health prograames. • To conduct regular zonal doctors and board of visitors meetings as per schedule. • To supervise bio medical waste management to in MH/RH as per act. • To perform duties as entrusted by higher authorities. • Registration of births and deaths events of MH/RH . • PIO for the RH under RTI act 2005 	<ul style="list-style-type: none"> • Recommending officer for zonal administrative files. • For repairs of ambulance; sanction of Rs10,000/- at a time. • Counter signing authority for contingency bills. - Responsible for userfee expenditure within the limits.
2.	<p><u>Gynecologist</u></p> <p><u>Panel of Gynecologist is also working</u></p>	<ul style="list-style-type: none"> • Conduct ANC Clinic, MTP, IUCD,LSCS, Sterilisation Oparetions (TO+LTO) • Treatment of Gynac Patients & Conducting Gynac Surgeries. • Carryout Out Patients & In Patient Services available at Palike Hospitals. • Participation in National Programmes. • Maintenance of Hospital Stores, Drugs, Equipments, Linen, Furnitures, and Timely lookout for the repair of all Equipments, Furnitures. • Supervision of records and Registers. • Supervision of Cleanliness of Hospital premises, Bio medical waste management as per act. • Submission of daily, weekly, Monthly and yearly 	<ul style="list-style-type: none"> • To draw salaries for establishment. • To sanction casual leaves to group B,C & D. - Responsible for user fee expenditure within the limits.

		<ul style="list-style-type: none"> reports. • Perform duties as entrusted by higher authority. • Issue of Incentives to Beneciaries Under different State Government Programmes and maintain related records. • Should be punctual in their duties. • Shoud be kind and soft spoken and have patience while conversing with patients/subordinates. 	
3.	Asst. Surgeon	<ul style="list-style-type: none"> • Conduct ANC Clinic, MTP, IUCD,LSCS, Sterilisation Oparetions (TO+LTO) • Treatment of Gynac Patients & Conducting Gynac Surgeries. • Carryout Out Patients & In Patient Services available at Palike Hospitals. • Participation in National Programmes. • Maintenance of Hospital Stores, Drugs, Equipments, Linen, Furnitures, and Timely lookout for the repair of all Equipments, Furnitures. • Supervision of records and Registers. • Supervision of Cleanliness of Hospital premises, Bio medical waste management as per act. • Submission of daily, weekly, Monthly and yearly reports. • Perform duties as entrusted by higher authority. • Issue of Incentives to Beneciaries Under different State Government Programmes and maintain related records. • Should be punctual in their duties. • Shoud be kind and soft spoken and have patience while conversing with patients/subordinates. 	<ul style="list-style-type: none"> • To draw salaries for establishment. • To sanction casual leaves to group B, C & D. - Responsible for userfee expenditure within the limits.
4	<u>Pediatrician.</u>	<ul style="list-style-type: none"> • Counduct Pediatric OPD,General OPD. • Take care of Newborn Babies & Management (both out Patient / in Patient). • Supervision of mmunisation programme. • Participation in National Programmes. • Maintenance of Hospital Stores, Drugs, Equipments, Linen, Furnitures, and Timely lookout for the repair of all Equipments, Furnitures. • Supervision of records and Registers. • Supervision of Cleanliness of Hospital premises, Bio medical waste management as per act. • Submission of daily, weekly, Monthly and yearly reports. • Perform duties as entrusted by higher authority. • Issue of Incentives to Beneciaries Under different State Government Programmes and maintain related records. • Should be punctual in their duties. • Shoud be kind and soft spoken and have patience while conversing with patients/subordinates. 	<ul style="list-style-type: none"> • To draw salaries for establishment. • To sanction casual leaves to group B,C & D. • Responsible for userfee expenditure within the limits.
5.	<u>Anesthetist</u>	<ul style="list-style-type: none"> • Supervision of major,minor OT • Responsible for administering anesthesia for surgical cases. • Responsible for pre/ intra / post operative care of patients. • Participation in National Programmes. • Maintenance of Hospital Stores, Drugs, Equipments, Linen, Furnitures, and Timely lookout for the repair of 	<ul style="list-style-type: none"> • To draw salaries for establishment. • To sanction casual leaves to group B,C & D. • Responsible for userfee expenditure within the limits.

		<ul style="list-style-type: none"> all Equipments, Furnitures. • Supervision of records and Registers. • Supervision of Cleanliness of Hospital premises, Bio medical waste management as per act. • Submission of daily, weekly, Monthly and yearly reports. • Perform duties as entrusted by higher authority. • Issue of Incentives to Beneciaries Under different State Government Programmes and maintain related records. • Should be punctual in their duties. • Should be kind and soft spoken and have patience while conversing with patients/subordinates. 	
6.	<u>Staff Nurse</u>	<ul style="list-style-type: none"> • Should be punctual in their duties & report an ½ hour to the hospital. • Should leave departmrnt only after handing over the charges to the reliever. • Should be kind &soft spoken & have patience while convercing with patients & relatives. • Should posses knowledge of all the services given in the hospital. • Responcible for overall cleanliness of the hospital premises. • Responcible for the management of drugs , equipment, furniture, linen,hospital Stores & maintenance of hospital registers. • Responcible for Biomedical waste management as per its rules. • Keep stock of emergency medicines &maintaine it. • Registration of OPD patients, assist Medical officer in OPD &clinics ,counsel the patients , conduct normal deliveries, immunization. • Carry ouy fumigation of major OT,minor OT, Labour ward as per schedule,autoclave of all sets of instruments &linen required for procedures, follow up of medicalofficer's instructions,assist medical officer in all procedures. • Preparation&submissionofdaily,weekly,monthly,yaerly reports. • Perform duties as entrusted by higher authorities . • Participation in all National programmes. 	

7	<u>J.H.A.(F)</u>	<ul style="list-style-type: none"> • Should be punctual in their duties & report an ½ hour to the hospital. • Should leave department only after handing over the charges to the reliever. • Should be kind & soft spoken & have patience while conversing with patients & relatives. • Should possess knowledge of all the services given in the hospital. • Responsible for overall cleanliness of the hospital premises. • Responsible for the management of drugs, equipment, furniture, linen, hospital Stores & maintenance of hospital registers. • Responsible for Biomedical waste management as per its rules. • Keep stock of emergency medicines & maintain it. • Registration of OPD patients, assist Medical officer in OPD & clinics, counsel the patients, conduct normal deliveries, immunization. • Carry out fumigation of major OT, minor OT, Labour ward as per schedule, autoclave of all sets of instruments & linen required for procedures, follow up of medical officer's instructions, assist medical officer in all procedures. • Preparation & submission of daily, weekly, monthly, yearly reports. • Perform duties as entrusted by higher authorities. • Participation in all National programmes. 	
8	<u>Lab Tech.</u> (Un Sanctioned Post) Working on OOD Basis	<ul style="list-style-type: none"> • Performs Laboratory works like Blood- HB%, Group and RH, VDRL, HIV, RBs, HRs AG.MP Smear, Sputum examination for TB, Urine Examn.- Albumin, Sugar, M/s etc. • Perform duties as entrusted by higher authorities. • Preparation & submission of daily, weekly, monthly, yearly reports. • Responsible for Biomedical waste management as per its rules. • Participation in all National programmes 	
9	F.D.C / SDC	<ul style="list-style-type: none"> • Maintenance of establishment registers, & other registers • Maintenance of records related to health cards, medical reimbursement bills • Maintenance of user fee records • Birth & Death registration • Maintenance of all bills of hospitals • Preparation of reports & submission • Maintenance of files related to RTI 2005 • Perform duties as entrusted by higher authorities • Attending audit objections & maintaining audit registers 	
10	<u>Drivers</u>	<ul style="list-style-type: none"> • To attend to emergencies round the clock, including shifting of patients and bringing doctors not in the premises, to the hospitals, for emergencies. ensure accompanying staff are returned to institution. & maintenance of registers.. (log book and movement register) 	

		<ul style="list-style-type: none"> • To attend camps, Disaster management • Ensure the vehicle is cleaned and maintained, timely servicing is done and annual insurance is paid. and FC made. First Aid Kit is available. • To do duty at Control room once in a month for one week. • Perform duties as entrusted by higher authorities • Participation in all National programmes 	
11	Group D Workers <u>Peon</u>	<ul style="list-style-type: none"> • Allow the visitors to see the patient only during the visiting hours. Allow only one attender per patient to stay during nights. • Remove the cobwebs in the entire hospital once in a week. • Clean all the windows, lockers, veranda, and all the sofas every day • Help the Staff Nurse in autoclaving. • Maintain working condition of the solar water heater. • Ensure pumping of water regularly, and control lighting (switching on and off) in the hospital. Report any lapses/ problems immediately to the MO. • Supply water to Ayahs for ward cleaning. • Maintenance of the materials and furniture, which are kept outside. • Look after Tappal Duties. • Ensure that no one smokes tobacco and / or Chews Betel Leaves in the premises. • Ensure security of the hospital. • Maintain Garden. • Perform duties as entrusted by MO, higher authorities. 	
12	Ayah/PK	<ul style="list-style-type: none"> • Intensive cleaning of hospital to be done once a week. • Maintain the cleanliness of the labour ward all the 24 hours. • Clean the instruments and Equipments. Help the Staff Nurse in keeping at least 5 sets of delivery kits ready at a given time. • Provide a gown to each patient in Labour Ward before Delivery. • Shift the mother and baby to the postnatal ward after 2 hours of delivery under the supervision of the Staff Nurse. • Supply milk/ bread to the patients as per Rules. • Wash the soiled linen every day. • Supply Hot water to the patients. • Sweep and swab the OT everyday and clean the OT Equipments. • Assist S/N in fumigation of the major, minor OT and as and when required. • Perform duties as entrusted by MO, higher authorities. • Follow the Biomedical waste management rules. As per act. 	

SECTION 4 (1)(b)(iii)- Procedure Followed in decision making Process:

Activity	Description	Decision-making Process /time limit for taking Decision / channels of supervision and accountability	Designation of final decision authority
Clinical Administrative	As mentioned under section 4 (1)(b)(ii) –Duties allotted	Depends on the activity	Addl. Commissioner (Health)

SECTION 4 (1)(b)(iv)- norms set for the discharge of functions

Sl. No	Function /Service	Norms/Standards of performance set	Time-Frame	Reference documents prescribing the norms (Citizen's Charter, Service Charter, etc..)
1	Clinical	1. The Norms/Protocols set by World Health organization (WHO) & standard medical text books for diagnostic and therapeutic purposes are followed at BBMP Hospitals.	Immediate	WHO& standard medical text books.
2	Administrative	2. For Administrative purposes K.C.S.R, K.M.C act. KFC Karnataka Medical Rules, CCA Rules and Circulars, Official Memorandums and Guidelines issued from higher authorities of BBMP are followed.	Depends on the issue	K.C.S.R, K.M.C acts .KFC Karnataka Medical Rules, CCA Rules, Orders by Higher Officers.

SECTION 4 (1) (b) (v) - rules, Regulations, Instructions, Manuals and Records held / used

Sl No.	List of Acts, Rules, Regulations, Instructions, Manuals	Gist of Act, Rules etc.,
1	K.C.S.R	Govt. service rules for employees
2	K.M.C Act	Municipal rules for BBMP
3	KFC	Financial Matters
4	Karnataka Medical Rules	For Medical reimbursement
5	CCA Rules	Civil Conduct rules for employees
6	KTTP act	For purchase of medicines / equipments etc.,
7	RTA	RTA rules

SECTION 4 (1)(b)(vi)- categories of documents held
41(a) Maintenance of all Records of this hospital duly catalogued and
Indexed in a manner and form as per RIT Act.

Category – ‘A’

Category Of the document	Title of the Document	Custodian of the Document
Category A	Parturition Register	Record room officer Dr.Bharathi
	Indent Book	
	Birth and Death Register	
	Acutance Rolls & Pay and Other Allowances	
	Niyojane File	
	Transfer File	
	Circulars (Suttolegala Adesha)	
	Service Book (Old + New)	
	Annual Report(printed copies)	

Category – ‘B’

Category Of the document	Title of the Document	Custodian of the Document
Category B	Repairs and Maintenance Vehicle Register. <ul style="list-style-type: none"> • D.C. Bill • Petrol Bill Book • Diesel Bill Book • Repair Bill Book – D.C. Bill • Reading Record Book • KGD Insurance Book 	Record room officer. Dr.Bharathi
	Festival Advance Register	
	User Fees Register <ul style="list-style-type: none"> • Challen Reg. • UF Cash Book • Bank Pass Book 	
	Stock Book	
	Legal Files (Nyayaladha Kadatagalu)	
	Audit Report Follow up Register	
	User fee Receipt Books counter foils	

Category – ‘C’

Category Of the document	Title of the Document	Custodian of the Document
Category C	Scale Register of Establishment	Record room officer. Dr.Bharathi
	Log Books	
	Maternity Case Sheet (Delivery + Major case sheet)	
	Sterilization Case Sheets	
	Lab Register	
	Referral Book	
	Attendance Register	
	Admission Register	
	Major OT Register	
	Sterilization Register	
	Tappal Book	
	Medical Reimbursement files (Reg.)	
	D.C. Bill Book	
	LPC Register	
	P.R. Register	
	Antenatal Register	
	Out Patient Register	
	Infant Death Register	
	Dog Bite Register	
	R.T.I Register	
	M.T.P Register	
	IUCD Register	
	Complaint Files	
	Condemned Register	
	Scanning Register	
	Doctor's call Book	

Category – ‘D’

Category – ‘E’

Category Of the document	Title of the Document	Custodian of the Document
Category E	Daily Report(H1N1, Dengue , etc)	Record room officer. Dr.Bharathi
	Vaccination	
	Casual Leave Register	

SECTION 4 (1) (b) (vii) - arrangement that exists for consultation with or representation by members of the public in relation to the formulation of its policy or implementation thereof;

Sl. No.	Function / Service	Arrangements for consultation with or representation of public in relation with policy formulation	Arrangements for consultation with or representation of public in relation with policy implementation
1	<ul style="list-style-type: none"> Board of Visitors Committees of BBMP 	<p>As per norms</p> <p>Till the Board of visitors is renewed, Committee comprising of the Joint Commissioner (H), CHO & Health Officers of Clinical Wing is working</p>	<p>As per norms</p> <p>As per norms</p>

Names of board council, committee, etc.,	Composition	Power and functions	Whether its meetings are open to the public/ whether minutes of meetings are accessible for public;
Board of visitors	<p>Ward Councilors</p> <p>NGO's</p> <p>Social workers</p> <p>Retired Officials</p> <p>Principal of Colleges</p> <p>Head Master of Schools</p>	<ul style="list-style-type: none"> Quarterly review meetings Review of activities of the health facilities in the Jurisdiction Review plans budgets Programmes and performances of the health facilities Review and approve income from the user charges or other sources and expenditure out of such funds Resource mobilization Review and redressal of unresolved public complaints received Proposal of measures for better governance Any other subject of relevance 	Yes

Every MH/RH has kept complaint/Suggestion box in the hospital which is inspected and action is taken by head of the hospital for public complaints.

Telephone numbers of doctors and superintendents are displayed at MH/RH/OPD's.

Suggestion and advise of board of visitors (MLAs, Corporators, Local Leaders, Social Workers, NGOs) and Committee's members are taken and implemented as per the decisions taken in the board of visitor meetings.

SECTION 4 (1)(b)(viii)- boards, Councils, Committees and other bodies constituted as part of the public authority

Names of board council, committee, etc.,	Composition	Power and functions	Whether its meetings are open to the public/ whether minutes of meetings are accessible for public; Yes Information available in BBMP Website (KMC Act 1976)
Public Health Committee Accounts Committee Tax & Finance Committee Social Justice Committee Appeal Committee Town Planning Development Committee Administration Committee	Chairman & Members -do- -do- -do- -do- -do- -do- -do-	Link : Jobs & Responsibilities of all committees of BBMP	

**SECTION 4 (1)(b)(ix)- A directory of its officers and employees;
(as per Acutance wise)**

Sl. No.	Name of the Officers / Employees	Designation	Office Address/ Contact No/ Email ID	Monthly remuneration etc.
1	Dr. Fathima. B	Med. Superintendent	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 560021.22975674 Mobile: 9480683779	40050-00 (3600-53850)
2	Dr. H.N. Anasuya,	Senior Specialist	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21 Mobile: 9480683787, 22975674	30669-00 (18150 -26925)
3	Dr Barathi	Asst Surgeon	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	35400-00 (18150 -26925)
4	Dr Rashmi Pandey	Panel Gynaecologist	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	30000-00
5	B. Priyanka,	S.D.C.	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	12000-00 (11600-21000)
6	V. Lakshmid devi,	A.N.M	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at Palace Guttalli M.H	22800-00 (16000-29600)
7	N. Kamalamma,	A.N.M	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	26000-00 (16000-29600)
8	Alexandar.D	Panel Staff Nurse	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	7000-00
9	Mahendra Kumar	Panel Staff Nurse	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	7000-00
10	Dhanalakshmi.K.N	Panel Staff Nurse	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	7000-00
11	Latha.C.K	Panel Staff Nurse	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	7000-00
12	Nandadeepa.K	Panel Staff Nurse	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	7000-00
13	Bhagya.R	Panel Staff Nurse	Srirampura Referral Hospital, Bhashyam Circle, Rajajingar 5 th Block,(Dr. Nagaraja Smaraka Hospital) Bangalore – 10 Ph 22975674	7000-00

14	Habeebunnisa	Ayah	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at West of Cord Road Disp.	13000-00 (9600-14550)
15	Kokila,	Ayah	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at Mathikere H.C	12500-00 (9600-14550)
16	Komala.A	Ayah	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at Anjanappa Garden H.C	10600-00 (9600-14550)
17	Pillamma,	P.K.	Srirampura Referral Hospital, Bhashyam Circle, Rajajingar 5 th Block,(Dr. Nagaraja Smaraka Hospital) Bangalore – 10. Ph 22975674 Working on OOD at Govindaraj Nagar	15600-00 (10400-16400)
18	Susheela,	P.K	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at Gandhigrama HC	16400-00 (10400-16400)
19	M.Shivababu	Driver	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674	12250-00 (11600-21000)
20	C. Krishnappa	Peon	Srirampura Referral Hospital, 9 th Main Near srirampura Police Station Srirampura Bangalore – 21, Ph 22975674 Working on OOD at I.P.P Training Centre	10000-00 (9600-14550)

SECTION 4 (1) (b) (xi) - The budget allocated to each of its agency including plans, etc.,

Under 14-Health Medical Budget head – Money is drawn for this hospital establishment (as separate budget is not allocated for individual hospital)

SECTION 4 (1) (b) (xii) - manner of execution of subsidy programmes

- JSY Beneficiaries are paid cheque of Rs.600/- (who have delivered in BBMP Hospitals, having BPL Card for the year/SC,ST/Income Certificate (below 17,000/- per annum) and mothers with two living children only)
- Family Planning Incentive amount is given to sterilization beneficiaries (who have undergone sterilization at BBMP Hospitals) as per govt order (Rs.250/- for all female beneficiaries but for SC,ST/BPL card holders Rs.600/- will be paid, for Vasectomies Rs.1,100/- .
- Madilu kits are given to eligible mothers (who have delivered in BBMP Hospitals and mothers with two living children only, irrespective of economic status)

SECTION 4 (1)(b)(xiii)- Particulars of recipients of concessions, permits or authorizations granted by public authority.

Sl. No	Name and address of recipient institutions	Nature / quantum of benefit granted	Date of Grant	Name & Designation of Granting authority
1	Patients with BPL and Anthyodaya Card holders	Exempted from user fees charges	-	As per commissioner's order

SECTION 4 (1)(b)(xiv)- information, available in electronic form-

Sl. No.	Electronic data	Description (site address / location where available, etc.,	Contents or title	Designation and address of granting authority
	<ul style="list-style-type: none"> IEC on health related topics like RCH, FP, Breast Feeding, Pulse Polio, RNTCP, HIV/AIDS, Dog Bite Management are in CD form. Establishment Bills (Salary), Budget, Contingency Bills, Fuel Indent Bills etc., of HSRH are in electronic Form (Online). Birth and Death events of RH/MH are registered online. 	<ul style="list-style-type: none"> OPD Counters of BBMP Hospitals Citizen's charters Notice Boards of Hospitals Anganawadi centers Help Desk 	IEC on Health related topics like RCH, Family Planning, Breast feeding, Pulse-Polio Programme, RNTCP, HIV, Dog-Bite Management in CD form <ul style="list-style-type: none"> User fees charges 	Commissioner (BBMP)

- IEC on health related topics like RCH, FP, Breast Feeding, Pulse Polio, RNTCP, HIV/AIDS, Dog Bite Management are in CD form.
- Establishment Bills (Salary), Budget, Contingency Bills, Fuel Indent Bills etc., of HSRH are in electronic Form (Online).
- Birth and Death events of RH/MH are registered online.

SECTION 4 (1)(b)(xv)- particulars of facilities available to citizens for obtaining information

Facility	Description (Location facility/name, etc.,	Details of information available
MCH & FW services	Displayed on the notice board put up in the OPD block of hospital. <ul style="list-style-type: none"> OPD Counters Help Desk in Hospitals Citizen's charters Notice Boards of Hospitals Anganawadi centers Telephone numbers of doctors and superintendents are displayed at MH/RH- OPD Block	Through IEC materials like Pamphlets, Charts, Posters, Arogya Samachar Vahini (Quarterly Magazine by Health Department) the following information is available to public:- <ul style="list-style-type: none"> Out patients and In Patients services User fees charges Janani Suraksha Yojane Madilu Yojane Family planning Incentive. Medicines availability. Performance of hospitals. Birth registration and issue of certificates etc., Citizens' charters.

SECTION 4 (1) (b) (xvi) - names, designations and other particulars of Public information officers

a. Public information officer (PIO)

Sl. No	Name of the officer / administrative	Name & Designation of PIO	Office tel. No. Residence tel no. fax	E-mail
1	Dr. Fathima.B Srirampura Referral Hospital, Bhashyam Circle, Rajajinagar 5 th Blk, Bg-10	Medical Superintendent	08022975674 9480683788	srrhzone_bbmp@ yahoomail.com

b. Asst. Public information Officer

Sl. No	Name of the officer / administrative	Name & Designation of APIO	Office tel. No. Residence tel no. fax	E-mail
1	Dr. H.N. Anasuya, Srirampura Referral Hospital, Bhashyam Circle, Rajajinagar 5 th Blk, Bg-10	Senior Specialist	08022975674 9480683787	srrhwestzone@yahoo com

c. Appellate authority

Sl. No	Name of the officer / administrative	Name & Designation of Appellate authority	Office tel. No. Residence tel no. fax	E-mail
1	Dr. Nirmala Buggi Health Officer (W) Clinical, 2 nd Floor Dasappa Hospital Compound, Bg.	Health Officer (W)Clinical	22975656 9480683907	Healthofficerwestclin ical@yahoo.com

SECTION 4 (1)(b)(xvii)- Any other useful information / information frequently asked by the public. Please give any other information or details of publications which are of relevance or of use to the citizens or which are frequently asked by the public.

The information's with respect to this Hospital are available in website: www.bbmp.gov.in and the information frequently asked by the public is published in citizens charters and in Aroghya Samachar Vahini Quarterly Magazine (for clinical information).

Medical Superintendent
Srirampura Referral Hospital