JAYA NAGAR MATERNITY HOSPITAL

RTA 2005 SECTION 4 (1) (B)

SECTION 4 (1)(b)(i)- Organizational Structure, Aims and Functions

Sl. No.	Name of the Organization	Address	Aims
1	Jaya Nagar Maternity Hospital	Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore— 560011 Office No. 22975771	Rendering Maternal and child health care services in order to reduce maternal and child morbidity and mortality

Functions:

Services rended at JMH

A. Outpatient services

• RCH Programme:

Antenatal care.

Postnatal care.

FW Programme.

- Immunization (7 preventable diseases).
- HIV / AIDS screening & ICTC Programme.
- Cancer detection & Treatment.
- Family Planning Counseling.
- RNTCP (Tuberculosis screening & DOTS).
- Treatment of Dog bites cases with ARS & ARV through ID Route (tissue culture vaccine).
- Treatment of RTI/STD Cases.
- Treatment of ARI & GE Cases.
- Drawing Malarial Smears and Treatment.
- Treatment of General illnesses & H1N1/Chikungunya/ Dengue Fever cases
- Basic lab facilities.

B. INPATIENT SERVICES AT JMH

- Normal deliveries.
- o Baby Friendly Hospital.
- o Sterilization Tubectomy
- o Laparoscopic Sterilization.
- Medical termination of Pregnancy
- o Prevention of mother to child transmission of HIV during labour.
- Issue of one free copy of Birth Certificate to all Babies Born in Referral Hospitals & Maternity homes.

- o Free One pound Bread and One Banana Supply to all Inpatients.
- Free Madilu Kits distributed to mothers delivered (With One or Two Children).
- o Janani Suraksha Yojane Beneficiaries Are Given the Cheque at the time of discharge (From 1/3/08 onwards).
- o Bhagya lakshmi Yojane beneficiaries are Identified and Referred to Social welfare dept.
- Incentive Money as per GOI Order is distributed to family planning beneficiaries.

SECTION 4 (1)(b)(ii)-_Powers and Duties of its Officers and Employees:

Sl. No.	Designation of the official l/Employee	Duties allotted	Powers
1.	Asst.Surgeon	Punctuality of all the staff to be ensured. Maintenance hospital and surrounding premises by giving proper ins Citizens Charter, Attendants and Patients Charter she ANC's deliveries operations and M.T.Ps as per the sc Registers like Admission, Parturition, O.T. and M.T ensure the Maintenance of Call Book, Referral Book, Inspection Book, etc. Ensure up-to-date payment of Telephone and Bread Bills and Imprest amount bills initiated for the clearance of bills. Sanction of Leave pension papers, etc. of all the officials. IEC program created among patients, for the promotion of Family Health Programmes. Active participation in all implemented from time to time from higher authority Certificates. Send reports and data of the performances training of staff. Participate in all national programmes from time to time.	tructions to the designated staff. buld be followed. Conducting hedule. Maintenance of all the .P Registers properly and also Minutes Book, Visitors Book, f bills like Water, Electricity, regularly otherwise action to be , Increments and submission of names conducted and awareness y Welfare and Maternal Child the programmes, which are ies. Issue of Birth and Death a. Conduct weekly meeting cum
2.	Staff Nurse	House keeping Incharge, registration of OPD cases. It some cases of class 3 Bites ARS, with help of Dr. Kar Cases registers, ARV and ARS stocks. Supervise the Autoclave the instruments & linen required for the OT/are kept ready a day before the conduct of Operation. It for the OT are not functioning, inform the MO at the Register for fumigation (and Autoclaving). Always keep medication drugs in the OT and Labour Room. Prodelivery. Conduct Normal delivery. Administer premathe instructions of the MO. Assist the MO during surpatient post-operatively as long as she is in OT. Asseptient before shifting her to the ward. Maintained delibers.	Ilpana to maintain the Dog Bite work done by Ayah/Group D. Labour Ward. Ensure that these in case any instruments required the earliest. Maintain the chart/op ready the emergency and prepare the patient for surgery / nedications to the patient as per gery and delivery. Observe the less the general condition of the

3		Wear Prescribed OT gowns while working in the OT. Sweep and swab the OT
	Ayah	everyday and clean the OT Equipments. Use separate cleaning material (Broom,
		swab, etc) for the OT. Fumigate the OT once in 15 days for minor OT and once a
		week in Major OT and as and when required, under the supervision of the Staff
		Nurse Using. OT care Instrument OR, 150 gms of potassium permanganate in 500
	A.N.M	ml of formalin + liter Water for 10X10X10X sized room. Carbonize OT every day.
		After surgery. Wash and soak the instruments, gloves and linen in Bleaching
		powder solution for half an hour use one cup of Bleaching powder with 10 cups of
		water. Thereafter clean and put up for drying. Clean the OT. Keep the equipments
		and instruments in order under the supervision of Staff Nurse. Help in preparation
		of the patient for OT. Maintain the cleanliness of the labour ward all the 24 hours.
		Intensive cleaning to be done once a week. Clean the instruments and Equipments.
		Help the Staff Nurse in keeping at least 5 sets of delivery kits ready at a given time.
		Provide a gown to each patient in Labour Ward before Delivery. Clean the Labour
		cot after each Delivery. Shift the mother and baby to the postnatal ward after 2
		hours of delivery under the supervision of the Staff Nurse. Prepare the beds for the
		patients in advance. Supply milk/ bread to the patients as per Rules. Wash the
		soiled linen every day. Supply Hot water to the patients.

SECTION 4 (1)(b)(iii)- Procedure Followed in decision making Process:

Activity	Description	Decision-making Process /time limit for taking Decision / channels of supervision and accountability	Designation of final decision authority
Clinical Administrative	As mentioned under section 4 (1)(b)(ii) –Duties allotted	Depends on the activity	Addl. Commissioner (Health)

SECTION 4 (1)(b)(iv)- norms set for the discharge of functions

Sl. No	Function /Service	Norms/Standards of performance set	Time-Frame	Reference documents prescribing the norms (Citizen's Charter, Service Charter, etc)
1	Clinical	1. The Norms/Protocols set by World Health organization (WHO)& standard medical text books for diagnostic and therapeutic purposes are followed at BBMP Hospitals.	Immediate	WHO& standard medical text books.
2	Administ	2. For Administrative purposes K.C.S.R, K.M.C act. KFC Karnataka Medical Rules, CCA Rules and Circulars,	Depends on the issue	K.C.S.R, K.M.C act, .KFC Karnataka Medical Rules,

rative	Official Memorandums and Guidelines issued from higher authorities of BBMP are followed.		CCA Rules, Orders by Higher Officers.
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SECTION 4 (1)(b)(v)- rules, Regulations, Instructions, Manuals and Records held / used

Sl No.	List of Acts, Rules, Regulations, Instructions, Manuals	Gist of Act, Rules etc,
1	K.C.S.R	Govt. service rules for employees
2	K.M.C Act	Municipal rules for BBMP
3	KFC	Financial Matters
4	Karnataka Medical Rules	For Medical reimbursement
5	CCA Rules	Civil Conduct rules for employees
6	KTTP act	For purchase of medicines / equipments etc,
7	RTA	RTA rules

SECTION 4 (1)(b)(vi)- categories of documents held

SECTION 4 (1)(b)(vii)- arrangement that exists for consultation with or representation by members of the public in relation to the formulation of its policy or implementation there of;

Not Applicable

SECTION 4 (1)(b)(viii)- boards, Councils, Committees and other bodies constituted as part of the public authority

Names of board council, committee, etc,	Composition	Power and functions	Whether its meetings are open to the public/ whether minutes of meetings are accessible for public;
Board of visitors	Ward Councilors NGO's Social workers		Yes

SECTION 4 (1)(b)(ix)- A directory of its officers and employees;

Sl.	Name of the	Designation	Office Address/ Contact No/	Monthly remuneration etc.
No.	Officers /		Email ID	
1	Employees Dr.Muktha Bai Asst. Surgeon.		Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore–560011 Office No.22975771	28100 - 50100 35400
			Mobile: 9480684154	
2	Salomi Staff Nurse		Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore–560011 Office No. 22975771	16000-29600 19500
3	Mariyamma Staff Nurse		Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore–560011 Office No.22975771	16000-29600 19500
4	Jayamma Ayah		Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore–560011 Office No.22975771	10400 – 16400 18550
5	Mallamma Ayah		Jaya Nagar Maternity Home, 9 th main 2 nd Block Jayanagar Bangalore–560011 Office No. 22975771	9600 – 14550 10000

SECTION 4 (1)(b)(xi)- The budget allocated to each of its agency including plans, etc..,

Budget allocation to each programme is done at higher officer's level.

SECTION 4 (1)(b)(xii)- manner of execution of subsidy programmes

Not applicable

SECTION 4 (1)(b)(xiii)- Particulars of recipients of concessions, permits or authorizations granted by public authority.

Sl. No	Name and address of recipient institutions	Nature / quantum of benefit granted	Date of Grant	Name & Designation of Granting authority
1	Patients with BPL and Anthyodaya Card holders	Exempted from user fees charges	-	As per commissioner's order

SECTION 4 (1)(b)(xiv)- information, available in electronic form

Nil

SECTION 4 (1)(b)(xv)- particulars of facilities available to citizens for obtaining information

Facility	Description (Location facility/name, etc,	Details of information available
MCH & FW services	board put up in the OPD	Out patients and In Patients servicesUser fees chargesJanani Suraksha Yojane

Madilu Yojane
 Family planning Incentive.
 Medicines availability.
 Performance of hospitals.
• Birth registration and issue of certificates etc,
• Citizen's charters.

SECTION 4 (1)(b)(xvi)- names, designations and other particulars of Public information officers

a. Public information officer (PIO)

Sl.	Name of the officer	Name & Designation	Office tel. No.	E-mail
No	/ administrative	of PIO	Residence tel no. fax	L'-IIIaII
01	Dr. Muktha Bai	Asst.Surgeon	9480684154	-

b. Asst. Public information Officer

Sl. No	Name of the officer / administrative	Name & Designation of APIO	Office tel. No. Residence tel no. fax	E-mail
01	Dr. Muktha Bai	Asst.Surgeon	9480684154	1

c. Appellate authority

		Name &	Office tel.	
Sl.	Name of the officer /	Designation of	No.	E-mail
No	administrative	Appellate	Residence tel	E-man
		authority	no. fax	
01	Dr.R.V. Jalaja	Medical		bskrhbbmp@gmail.com
	Banashankari Referral Hospital,	Superintendent	08022975767	
	17 th Main 27 th Cross B.S.K.2 nd		9480683884	
	Stage B'lore-70			